

**UNIFIED CARRIER LICENCE  
TELECOMMUNICATIONS ORDINANCE (CHAPTER 106)**

**Hong Kong Telecommunications (HKT) Limited (“HKT”)**

**Name of Tariff:**

Special Conditions of PCCW Mobile Service

**Description of Tariff:**

CSL Mobile Limited (“CSL”) on behalf of HKT hereby publishes the tariffs of the services provided by HKT.

CSL acquires mobile services in bulk from HKT and is authorized to interface with and resell the mobile services to end customers.

See Annex A for details. This tariff applies to all contracts entered into by (a) PCCW mobile consumer customers before 1 July 2011; and (b) PCCW mobile commercial customers before 7 July 2014 with CSL (formerly known as PCCW Mobile HK Limited).

**Effective date of tariff:**

20 July 2015

**Revision history:**

First publication on 20 July 2015

**SPECIAL CONDITIONS OF PCCW MOBILE SERVICE (“PCCW Mobile Service”)**

**Only applicable to Agreements for PCCW mobile Services entered into by (a) consumer customers before July 1, 2011; and (b) corporate customers before July 7, 2014**

**1. Mobile Number Porting**

If the Customer requests for the porting of the Customer’s mobile number from another mobile operator and if through no fault of PCCW mobile, the mobile number porting is unsuccessful, the Customer will have to choose a new PCCW mobile number for the Application. In such a case, all promotions (including rebates and waivers) which are conditional upon successful porting will be forfeited by the Customer. If the Customer does not choose a new PCCW mobile number, PCCW mobile will regard the Customer to have cancelled the Application and the Customer will have to pay PCCW mobile the Pre-activation Cancellation Charge.

**2. BlackBerry**

2.1 If the Customer switches to BlackBerry Internet Service provided by PCCW mobile, the Customer must request the Customer’s prior BlackBerry service provider to release the Customer’s BlackBerry account to PCCW mobile. If by the target Commencement Date (as specified in the Application), the Customer’s prior BlackBerry service provider shall have failed to release the Customer’s BlackBerry account to PCCW mobile, the Fixed Term/Commitment Period (as specified in the Application) of the Customer’s BlackBerry Internet Service will still commence as scheduled on the target Commencement Date.

2.2 If the Customer purchases a BlackBerry device from PCCW mobile, PCCW mobile will provide a limited warranty to the Customer for a period of 24 months according to our prevailing maintenance policy.

**3. Prepayment**

In some cases, PCCW mobile may require the Customer to make a prepayment for PCCW Mobile Service. If the Customer is required to make a prepayment, PCCW mobile will specify this in the Application. Prepayment will be refunded to the Customer as rebates as specified in the Customer’s Application for PCCW Mobile Service. Prepayment, however, will not be refunded to the Customer if the Customer terminates PCCW Mobile Service before the Fixed Term/Commitment Period ends.

**4. Ending PCCW Mobile Service**

The Customer can tell PCCW mobile to stop providing PCCW Mobile Service by calling hotline 10088 for corporate Customer and 1000 for consumer Customer. In some cases, the Customer may have to pay PCCW mobile the Early Termination Charges and other Cancellation Charges for ending PCCW Mobile Service or the

Agreement for PCCW Mobile Service, please refer to PCCW mobile General Terms and Conditions (available at <http://www.hkcs1.com/en/Service-Terms-and-Conditions/>) for details.